

Questions & Answers: Tender 25 Ton FL EU/39/2025

12.09.2025; 18.09.2025; 7.10.2025

. Załącznik 6 ToR for FL 25 T EU_39_2025

1. Appendix no. 6 in the proceedings is not available in Polish. Will it be prepared by you in Polish?
BCT: Appendix No. 6 will be available only in English.
2. "Except as hereinafter mentioned the Contractor shall be liable for and shall indemnify the Purchaser against all claims in respect of personal injury or death or in respect of loss of or damage to any third-party property (other than property forming part of the Works not yet taken over) to the extent caused by Contractor's negligent execution of the Works whilst the Contractor has responsibility for the care thereof and against all demands, costs, charges and expenses arising in connection therewith. The Contractor shall not be liable under this sub-clause for, and the Purchaser shall indemnify him from and against, any claims in relation to death or personal injury or loss of or damage to property to the extent that the same is caused by any of the Purchaser's Risks and in the case of damage to property to the further extent that the damage is an inevitable consequence of the execution of the Works.

Explanation: Supplier indemnifies on a negligence basis for personal injury or death or damage to third-party property only. General tort law covers property damage caused to BCT."

BCT: The Contract is subject to Polish law and Polish legal system. In case of discrepancy the Contract has precedence over general terms. Therefore BCT could agree that Seller's (Contractor's) liability for damages caused to third persons shall be subject to regulations provided for by Polish Civil Code.

3. "Schedule 4 - Form of Insurance Requirements Par 2 - Marine Cargo Insurance"
 - Sum Insured: Not less than 100% of the replacement value of all property being shipped.
 - Limit Per Shipment: Not less than 100% of the replacement value of the highest value shipment.
 - Explanation: Supplier rejects over-insuring the property.

BCT: Required scope of Seller's insurance is provided for in Article 24 of Frame Agreement. BCT could agree to add provision that Article 24 of the Frame Agreement is the exclusive obligation regarding Seller's insurance required by the Buyer.

9. Załącznik 5 Specyfikacja Techniczna (Technical Specification) SIWZ Układarka 25 T EU_39_2025

4. "Defect Liability Period (DLP) - please advise how should we understand 5 years structure and 5 years painting, galvanizing warranty? Eventual failures of steel structure are not always due

to materials used or manufacturing or design but due to operating the equipment. Painting/galvanizing can be scratched/damaged and rust can appear without our control. Also please indicate basic machine warranty in running hours within 2 first years as an alternative and as per industry standards (for example 2 years or 4.000 running hours whichever occurs first)"

BCT: We understand it as liability for manufacturing defects not resulting from the correct operation of the device. 2 years warranty required, average 3000 hrs/year

Clarification of the answer:

In accordance with paragraph IV of the Terms of Reference, point 5, the basic requirements for the guarantee have been defined:

I.e.: The Ordering Party requires the Contractor to provide a warranty for the delivered equipment

1. warranty period of at least 2 years and elements after technical acceptance,
2. warranty period of at least 1 year for parts repaired // replaced during the warranty period,
3. warranty period of at least 5 years for the paint coating of each piece of equipment
4. warranty period of at least 5 years for the steel structure of each piece of equipment
5. Warranty period of at least 5 years for the galvanizing system of each piece of equipment
6. software update during the warranty period after technical acceptance of the hardware.

In addition, the length of the Warranty Period is one of the Supplier Selection Criteria. The submission of an offer with a limitation of the limit of working hours will not meet the requirements of paragraph IV point 5 of the Terms of Reference.

5. "Others - cameras. We can deliver a machine with 10 inch HD color monitor in cabin + rear obstacle detection sensors build into the rear counterweight to avoid their damage + a 360 degrees 'bird view' cameras system with 4 cameras all around the machine including special pedestrian detection system. Please advise more about this point."

BCT: Accepts this solution

6. 2.9.6 - please accept top glass made of polycarbonate material and front glass made of laminated material. Other windows in cabin tempered glass. Standard in this type of equipment with high safety. Please kindly accept. We do also certify the cabin as below:

We hereby certify that the EGO cabin, assembled on above mentioned models, fulfill the requirements in ISO 6055, EN 1726-1 and Impact Test according to ASME B56.1.

Performed test:

- Static test according to ISO6055
- Cube drop test according to ISO6055
- Impact drop test according to EN1726-1, Annex M, equivalent to ASME B56.1.

Also only front, roof and rear window can be equipped with sun visors as side visors are not allowed by EU law.

BCT: Accepts

7. 2.9.11 - engine gauge and warning panel - please be advised that 'air pressure' nor 'brake air indicator light' are not possible on a forklift as there are no pneumatic systems on the machine. Please delete.

BCT: Confirms deletion in case it is not applicable.

8. 2.9.11 - please be kindly advised 'lights dimmer' is not available, please delete

BCT: Accepts

9. 2.9.11 - please be advised that on a modern forklifts there are no separate lights for 'Check Engine Indicator Light' nor for 'Stop Engine Indicator Light'. Machine is equipped with extended CAN-BUS system and proper error codes can pop up on the main display + extra icons for different events. Please delete.

BCT: Accepts

10. 2.9.11 - headlight high beam indicator - please be informed that on a forklift drive lights front there is a single LED beam, no high/low. Therefore no high beam indicator is present. Please delete.

BCT: Accepts

11. 2.9.11 - there is no extra lights or anything else then sound emitted by reverse warning signal. Please delete.

BCT: Accepts

12. 2.9.11 - remote monitoring system can not be deactivated or activated from cabin, that would allow operators to switch it off which is not a target for such system. System operates permanently. Please delete.

BCT: Accepts

13. 2.9.11 - if we understand correctly those USB ports need to be power ports for auxiliary electronic devices? 5 V is usually for USB ports. Can those be 'A' type? Please kindly clarify.

BCT: BCT: Confirms, can be type A

14. 2.9.11 - cab control panel - hi beam indicator light - same question as in no 22 above.

BCT: Accepts /Q10/

15. 2.9.11 - transmission temperature indicator light - as in no 21 above, controlled by CAN-BUS system. Please delete.

BCT: Accepts /Q9/

16. 2.9.11 - brake air indicator light - there are no air brakes on a forklift, please delete.

BCT: Accepts

17. 2.9.11 - horn - there is no light but an activation button on the operator's joystick, please clarify.

BCT: Accepts the solution

18. 2.9.11 - please be informed that on a forklift there is no 'Switch lock and indicator light for active tilt boom system ', please delete

BCT: Accepts

19. 2.9.11 - please accept 'Gearshift lever' on the left side of the the steering column + quick direction shift button on a mast lifting electro lever on the console for highest operator's ergonomics

BCT: Accepts

20. 2.9.11 - please accept as per long time standards brake pedal both on right and left side of the steering column

BCT: Accepts

21. 2.9.11 - please be informed that there is no 'Standard Air Gauge ' on a forklift due to no pneumatic system, please delete

BCT: Confirms deletion in case it is not applicable.

22. 2.9.11 - please advise what is meant by 'Forklift Park Control'

BCT: Parking brake means

23. 2.9.11 - please be informed that there is no 'PTO/Air PTO control' on a forklift due to no pneumatic system, please delete

BCT: Confirms deletion in case it is not applicable.

24. 2.9.11 - warning alarms - High water temperature buzzer, Low coolant level warning light and buzzer , Low engine oil level warning light and buzzer , Low engine oil pressure light and buzzer , Low air pressure light and buzzer (not relevant as per questions above), Low fuel level indicator light and buzzer are all controlled by above mentioned CAN-BUS system with icons on the screen, sound warnings if appropriate and eventual error codes with description in machine manual. Please accept.

BCT: Accepts

25. 2.9.11 - point 'All warning alarm indications shall be mounted in the dashboard...' - please be informed as above, there is a single color main display in cabin that informs operator about all the machine current status with warinngs, icons, error codes etc. Please amend requirement accordingly.

BCT: Accepts

26. 2.9.13 - space for the radio - there is a decicated space for FM radio on roof level, right hand side that can be used for BCT's radio. Please kindly accept.

BCT: does not accept, FM radio should stay.

27. 2.11.1 - please be informed that modern forklift of that size have a fuel diesel tank of app. 375 liters. Please amend requirement accordingly.

BCT: Accepts

28. 2.16, 2.16.2 - we unfortunately do not recognise norm EN13568 as relevant for forklifts, please amend requirement.

BCT: Accepts

29. 3.1 - electrical system is designed based on requirements of EU Machine Directive, not by Society of Automobile Engineers. Please kindly amend requirement accordingly.

BCT: Accepts

30. 3.1.3 - front driving light - same question as no 22 above.

BCT: Accepts /Q10/

31. 5.1.2 - please advise what is meant by 'Typical time to first maintenance 10 years.'?

BCT: Typical time to major repair /overhaul/

32. 5.1.3 + appendix 2 - please kindly accept wheel rims light grey, this is serial production item and change of color can be a big problem.

BCT: Accepts

33. "6.2.1 - please be informed that for a serial product which a forklift is we can not prepare a special quality or completion documents. There is a very detailed production and quality control plan but due to internal procedures and copy rights it is never shared outside. Together with the machine, we deliver CE declaration and also can deliver as per example attached 'Machine quality declaration'. That is more than enough to fulfill delivery and quality requirements together with ISO9001 certificate of the factory that we can deliver with an offer. Please kindly accept."

BCT: Accepts

34. 6.3 - please be informed that we can not share due to intellectual property rights and more information/drawings etc then described in the offer and technical documentations/manuals delivered together with the equipment. Also we are open for BCT's technical inspectors and/or 3rd party inspection as described in the specification to visit our factory during production process to step by step go thru it. Please amend requirement accordingly.

BCT: Accepts

35. 6.4 iii) - please be advised that due to intellectual property rights we can not give away outside any more drawings (A4 formats) then in the offer and technical documentation/manuals. Please delete.

BCT: Accepts

36. 6.4 iv) - as in previous questions. This is rather for tailored made equipment (ex harbour cranes?) then for a forklift. Please delete

BCT: Accepts

37. 6.4 vii) ix) x) - this kind of data is only available for OEM service, therefore it will not be shared outside. Please delete.

BCT: Accepts

38. 6.4 viii) - we are very sorry but we do not share outside a list of our company eventual suppliers. All parts for our equipment can be found in spare parts catalogue both offline in printed copy and online in our dedicated tool/platform. Please delete.

BCT: Accepts

39. "8.1 i) - there are no separate PC tools needed for maintenance of a forklift. All calibrations and data check can be done via display in cabin. There is access to error codes explanation in technical documentation delivered with the machines. Only external diagnostics (if really needed) is done by diesel engine and transmission manufacturer and BCT has it's separately and own access to it already. Please delete."

BCT: Accepts

40. 8.2 - please advise more precisely type and details of requested tools for pricing before the offer is delivered.

BCT: List of tools according to tech. specifications necessary for inspections and repairs.

41. Clause 15 - "...the parties' liability under this agreement shall be limited to the amount of actual direct losses suffered by the other party." Proposed Change: "The Seller's total aggregate liability under this Agreement shall in no event exceed 100% of the Total Purchase Price." Comment: Liability is limited to "actual direct losses," with no defined monetary cap. An unlimited liability is uninsurable and commercially unsustainable for any single project. Kalmar proposes an overall liability cap of 100% of Total Purchase Price.

BCT: The Buyer could accept such limitation of liability e.g. 100% of Total Purchase Price

42. Clause 6 - "The payment of the contractual penalty does not exclude the Buyer's right to pursue supplementary claims from the Seller on general terms..." Proposed Change: "The contractual penalties specified in this Clause shall be the sole and exclusive remedy for the Buyer in respect of any delay in delivery of the Products." Comment: The primary purpose of agreeing to liquidated damages in advance is to create commercial certainty for both parties. It provides a pre-agreed, reasonable compensation for a specific event (a delay) to avoid future disputes.

BCT: The Buyer could not accept such limitation of liability.

43. Clause 16.5 - "The Seller transfers to the Buyer the intellectual property rights to the Documentation...". Proposed Change: "The Seller grants to the Buyer a non-exclusive, non-transferable license to use the Documentation and Software solely for the purpose of operating and maintaining the Equipment." Comment: Your operational need is the ability to use our documentation to run and maintain the equipment. Transferring ownership is commercially unfeasible and goes far beyond the scope of this project. A non-exclusive license is the universal industry standard that grants BCT all the rights you need for successful operation

BCT: Proposed change is acceptable with amendment "The Seller grants to the Buyer (and Buyer's a non-exclusive, non-transferable license to use the Documentation and Software solely for the purpose of operating and maintaining the Equipment."

44. Please kindly add additional clause: "If the Seller is in material breach of its obligations, the Buyer shall provide a written notice and the Seller shall have a reasonable period of at least 30 days to remedy such breach. The Buyer may only terminate this Agreement if the breach is not remedied within such period." Comment: Industry standard to include a 30 day period to remedy any material breach.

BCT: Proposed change is acceptable

45. Please kindly add additional clause: "The Seller shall have the right to terminate this Agreement with immediate effect upon written notice if the Buyer fails to perform any of its material obligations under this Agreement." Comment: It is reasonable and standard practice that Kalmar has a corresponding right to terminate if the customer fails to meet its material obligations (e.g., failure to pay). This ensures both parties are held to the same standard of performance.

BCT: : Proposed amendment is acceptable, however additional statement should be added: "If the Buyer is in material breach of its obligations, the Seller shall provide a written notice and the Buyer shall have a reasonable period of at least 30 days to remedy such breach. The Seller may only terminate this Agreement if the breach is not remedied within such period."

46. Clause 4.3: "...the Buyer shall compensate the Seller for all costs incurred, excluding losses arising as a result of such early termination.". Proposed Change: "...the Buyer shall compensate the Seller for all costs incurred and any losses, including loss of profit, arising as a result of such early termination." Comment: If the contract is terminated due to a customer breach, Kalmar must be made whole financially. This includes not just the direct costs we have already spent, but also the profit we reasonably expected to earn from the project.

BCT: The Buyer could only accept covering direct costs connected with such termination "...the Buyer shall compensate the Seller for all direct costs incurred, excluding lost profits and consequential losses arising as a result of such early termination.

	Item	Description	Bidder's proposal / comment	BCT Answers
47.	Schedule 5: Main specifications: Engine	Automatic engine oil refill system	We do not offer automatic engine oil refill system and it was not part of the original tender specification set out in Schedule 5. We advise at BCT also accepts offers without this particular system. Please confirm?	BCT: does not accept; Automatic engine oil refill system was not part of the original tender specification set out in Schedule 5.
48.	Schedule 5: Main specifications: Mast dimensions	DIMENSIONS Mast Standard duplex Mast tilt, forward - Mast height lowered Free lift Lift height min Maximum height mast extended <div>back min 5-10° max 4000 mm 0 mm 4000 mm max 6000 mm</div>	We offer the following 2-stage NFL mast: Mast tilt back = 6 degree / forward 10 degree Mast height lowered = 4099 mm No free lift Lift height = 4370 mm BOF Maximum height mast extended = 6231 mm Please confirm if this is acceptable to BCT?	BCT: Accepts
49.	Schedule 5: Main specifications: Fork dimensions	Fork dimensions: 250x110x2400 mm	We offer hook type fork with the following dimensions: 280 (width) x105 (height) x2440 (length) in MM Please confirm if this is acceptable for BCT?	BCT does not accept, Please follow according to technical specifications
50.	Main specifications: "others"	Ultrasonic/radar rear sensor and camera + 360 degree view	We do not offer a 360 degree camera solution. We offer radar object detection system in combination with a rear view camera (120 degree) and monitor inside cabin. Please let us know if the above is acceptable by BCT?	BCT: Accepts
51.	2.9.5 Noise Level	The maximum noise level at the operator's head level shall not exceed the following decibel levels at the defined governed engine speeds with the forklift stationary on either concrete or asphalt pavement:	Sound Pressure measurements and done in accordance with testing standard EN 12053:2001+A1:2008	BCT does not accept, please follow according to technical specifications.

		<p>i) At operator's head level with doors and windows closed</p> <p>In operator's cabin – engine idle speed max 68 db (A)</p> <p>In operator's cabin – engine governed speed max 72 db (A)</p> <p>These noise levels shall be the maximum levels occurring while the forklift is operating on either a concrete or asphalt surface. The combination of sound insulation, covering material and associated adhesives shall comply with local Health and Safety Requirements and the Contractor shall state the classification of this combination.</p>	<p>According this test method the sound pressure level at operator's ear inside cabin is LpA 74.9 dB(A)</p> <p>Please note that the test method for defining the inside cabin level can deviate from your specific noise level requirement, however we do confirm that the Noise Level is according the EN (European Norm) standard for industrial trucks.</p> <p>Please confirm this is accepted by BCT?</p>	
52.	2.9.6 Windows	<p>The cabin shall be fitted with fixed laminated front, rear and roof screens, door and offside sliding windows mounted in rubber. All windows should be equipped with sun visors.</p>	<p>We provide the following cabin glass:</p> <p>Glass types front window, doors and rear window: Green Optifloat toughened (tempered) glass, 5mm 0.19" Reduces 75% of UV radiation</p> <p>Glass type top window: twolayered tempered glass with PVB layer in between (total 3 layer) -Clear Optilam (3 layer) laminated glass, 21,5mm 0.84" -Reduces approx. 100% of UV radiation</p> <p>Please confirm this is accepted by BCT?</p> <p>AS PER Q&A item 6. Side visors are not allowed by EU law and therefore are NOT installed on the RS</p>	BCT: Accepts

53.	2.9.11 Controls and Instruments	As per Q&A supplier feedback item 25: point 'All warning alarm indications shall be mounted in the dashboard...' - please be informed as above, there is a single color main display in cabin that informs operator about all the machine current status with warnings, icons, error codes etc. Please amend requirement accordingly.	Warning alarms, diagnostics and settings are all captured in the digital operator display mounted inside the cab (right-hand side) BCT= accepted We have the same comment as the other supplier(s)	BCT confirms
54.	2.9.11 Controls and Instruments	Per Q&A supplier feedback item 24: warning alarms - High water temperature buzzer, Low coolant level warning light and buzzer , Low engine oil level warning light and buzzer , Low engine oil pressure light and buzzer , Low air pressure light and buzzer (not relevant as per questions above), Low fuel level indicator light and buzzer are all controlled by above mentioned CAN-BUS system with icons on the screen, sound warnings if appropriate and eventual error codes with description in machine manual. Please accept.	BCT= accepted We have the same comment as the other supplier(s)	BCT confirms
55.	2.9.11 Controls and Instruments	Supplier feedback in Q&A: Remote monitoring system can not be deactivate or activated from cabin, that would allow operators to switch off which is not a target for such system. System operators permanently.	Q&A item 12 = BCT accept. We also relate to this comment of other supplier(s).	BCT confirms
56.	2.9.11 high beam indicator	As per supplier feedback in Q&A: headlight high beam indicator - please be informed that on a FLT drive lights front there is a single LED beam, no high/low. Therefor no high beam indicator is present. Please delete.	BCT= accepted We have the same comment as the other supplier(s)	BCT confirms
57.	2.9.11 Brake air indicator light	Supplier input item 16 in Q&A: There are no air brakes on a forklift, please delete	BCT= accepted We have the same comment as the other supplier(s)	BCT confirms

58.	2.9.11 tilt boom system	As per Q&A supplier feedback item 18: please be informed that on a forklift there is no 'Switch lock and indicator light for active tilt boom system ', please delete	BCT= accepted We have the same comment as the other supplier(s)	BCT confirms
59.	2.9.11. gear lever	As per Q&A supplier feedback item 19: please accept 'Gearshift lever' on the left side of the steering column + quick direction shift button on a mast lifting electro lever on the console for highest operator's ergonomics	BCT= accepted We have the same comment as the other supplier(s)	BCT confirms
60.	2.9.11 brake pedal	As per Q&A supplier feedback item 20: please accept as per long time standards brake pedal both on right and left side of the steering column	BCT= accepted We have the same comment as the other supplier(s)	BCT confirms
61.	2.9.11 Standard Air Gauge	As per Q&A supplier feedback item 21: please be informed that there is no 'Standard Air Gauge ' on a forklift due to no pneumatic system, please delete	BCT= Confirms deletion in case it is not applicable. We have the same comment as the other supplier(s)	BCT confirms
62.	2.9.11 PTO/Air PTO Control	As per Q&A supplier feedback item 23: please be informed that there is no 'PTO/Air PTO control' on a forklift due to no pneumatic system, please delete	BCT= Confirms deletion in case it is not applicable. We have the same comment as the other supplier(s)	BCT confirms
63.	2.9.13 FM radio	As per Q&A supplier feedback item 26 space for the radio - there is a dedicated space for FM radio on roof level, right hand side that can be used for BCT's radio. Please kindly accept.	We have the same comment as the other supplier(s), so please accept this feedback.	BCT does not accept
	2.11 Fuel Tank	A fuel tank shall be provided giving good access f or refilling and maintenance yet suitably protected against impact damage. A strainer shall be incorporated into the	Does BCT require an inspection plate to enter the fuel tank for cleaning purposes? We do not recommend installing the inspection plate. Due to the internal design of the fuel tank, the inspection plate will	BCT accepts no inspection

64.		filler neck and an inspection plate which will permit access for cleaning inside the entire tank. The capacity of the tank shall be minimum 100 liters. An easily accessible water trap shall be provided in the fuel line designed to collect all impurities before the fuel reaches the injectors. The diameter of the fuel filler should be 70 mm.	not allow full internal access to all parts of the fuel tank. Instead, we recommend cleaning the fuel tank through a flushing method. As the fuel tank design includes already a strainer in the fuel filler neck and a specific inside filtration system, contamination of the fuel tank can be held at acceptable level when following our operator and service instructions As per supplier feedback item 27 in the Q&A the fuel tank capacity of a 25T FLT is around 364Liter	
65.	2.12.3	An inhibitor shall be fitted to prevent reverse direction selection whilst road wheels are rotating forward (and vice versa).	An inhibitor is included in the transmission design. The inhibitor is applied at a certain minimum speed ("creep speed)", which means that the change of directions can be done while the wheels are not at a complete stop, which increases the effectivity of the operations.	BCT accepts this solution for type of transmission.
66.	2.14 Wheels and tires	Spigot mounted wheels shall be supplied for both front and rear assemblies. The Contractor shall determine the tire/rim size to suit the duty specified. Equipment must be delivered with a complete spare wheel.	Size Tires: 14.00"-24 Size rims: 10.00"-25	BCT: Accepts
67.	2.16.2	Supplier feedback Q&A item 28:we unfortunately do not recognize norm EN13568 as relevant for forklifts , please amend requirement.	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms
68.	3.1	Supplier feedback Q&A item 29: electrical system is designed based on requirements of EU Machine Directive, not by Society of Automobile Engineers. Please kindly amend requirement accordingly.	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms
69.	3.1.2 Isolation Switch	A battery isolation switch shall be provided in an accessible and clearly marked position outside the cabin	The service switch is located inside the battery box (outside the cabin on ground level access).	BCT: Accepts

70.	4.11.1 Pump	Main hydraulic system pressure shall not exceed 20 MPa. The hydraulic system shall consist of one separated pump. To ensure safe maneuverability at all moments, priority supply while forklift is driving shall be directed to the steering system.	Please note that the operating pressure of the hydraulic system is 22.5 MPa Please accept.	BCT: Accepts
71.	5.1.3 +Appendix 2	Please accept standard Hyster black color for the wheels/rims.	BCT= accepted per equivalent feedback from suppliers in Q&A item 32	BCT confirms
72.	6.1.2 Quality documents	As per supplier feedback Q&A item 33: please be informed that for a serial product which a forklift is we cannot prepare a special quality or completion documents. There is a very detailed production and quality control plan but due to internal procedures and copy rights it is never shared outside. Together with the machine, we deliver CE declaration and also can deliver as per example attached 'Machine quality declaration'. That is more than enough to fulfill delivery and quality requirements together with ISO9001 certificate of the factory that we can deliver with an offer. Please kindly accept."	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms
73.	6.3. drawings	As per supplier feedback item 34: please be informed that we cannot share due to intellectual property rights and more information/drawings etc then described in the offer and technical documentation/manuals delivered together with the equipment. Also we are open for BCT's technical inspectors and/or	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms

		3rd party inspection as described in the specification to visit our factory during production process to step by step go thru it. Please amend requirement accordingly.		
74.	6.4 III) maintenance and operator manuals	As per supplier feedback item 35: please be advised that due to intellectual property rights we cannot give away outside any more drawings (A4 formats) then in the offer and technical documentation/manuals. Please delete.	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms
75.	6.4 IV) General arrangements	As per supplier feedback item 36: as in previous questions. This is rather for tailored made equipment (ex harbour cranes?) then for a forklift. Please delete	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms
76.	6.4 VII) IX) X) maintenance and operator manuals	As per supplier feedback item 37: this kind of data is only available for OEM service, therefore it will not be shared outside. Please delete.	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms
77.	6.4. VIII) spare parts	As per supplier feedback item 38: we are very sorry but we do not share outside a list of our company eventual suppliers. All parts for our equipment can be found in spare parts catalogue both offline in printed copy and online in our dedicated tool/platform. Please delete	BCT=accepted We also confirm the same comments as per other supplier(s)	BCT confirms

78.	8.1 diagnostics tools	<p>8.1 i) - there are no separate PC tools needed for maintenance of a reachstacker. All calibrations and data check can be done via display in cabin. There is access to error codes explanation in technical documentation delivered with the machines. Only external diagnostics (if really needed) is done by diesel engine and tranmission manufacturer and BCT has it's separately and own access to it already. Please delete.</p>	As per supplier feedback per Q&A item 39, we confirm the same comments as the other supplier(s). Please note that external diagnostics are only allowed to be performed by trained personal from our dealer.	BCT confirms
79.	8.2 special tools	<p>The following mechanical tools shall be provided per contract:</p> <p>(i) Plug-in pressure gauges for the Hydraulic System - one (1) set.</p> <p>(ii) Set of long access Allen and Torx Keys to adjust hydraulic pumps, fit solenoids and maintain other hydraulic components - one (1) set.</p> <p>(iii) Torque Wrench with socket sets – one (1) set.</p>	<p>Seeing the request for 1 unit the recommendation is to provide service and maintenance including the required hardware by our trained dealer. They can provide and commit to service BCT to the extended required and follow the pre-set maintenance schedule.</p> <p>Please accept that special tooling will be carried out by our dealer to service the FLT.</p>	<p>BCT does not accept. List of tools in accordance technical specifications necessary for inspections and repairs.</p>